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- **LODGING SEARCH**
- **ALLEGRIA SPA**
- **CONCIERGE**
- **ACTIVITIES & EVENTS**
- **DINING**
- **BEAVER CREEK**
- **GROUPS**
- **DIRECTIONS**

Dear Kathy,

We are delighted to welcome you to East West Resorts in Beaver Creek Resort, Colorado. In preparation for your arrival, we wanted to remind you that East West Resorts has a number of different Check In Areas based on where your vacation property is located. Please refer to the information below for your location.



Possible to setup option to adjust font size? Would also like to see all font in black

### RESERVATION

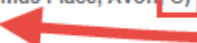
Name:	Kathy Standage
Confirmation:	258522
Arrival:	Tuesday, March, 17, 2015
Departure:	Sunday, March, 22, 2015
Check In:	5:00 pm
Check Out:	10:00 am
Room Type:	Hyatt Condominium 3 Bedroom 4 Star
Number of Guests:	6
Reservation Notes:	Hyatt Condo 1



If there are no notes, can this section disappear?

### CHECK-IN INFORMATION

Your Check-In Location:  
The Park Hyatt Resort and Spa  
136 East Thomas Place, Avon, CO 81620  
970-949-1234



Would like number in both locations. Logic based?

#### After-Hours Check-In Process

The Park Hyatt Guest Reception is open 24 hours a day. Once you have arrived, the Park Hyatt Guest Reception is available to assist you during your stay.

### DIRECTIONS

#### Directions From Denver International Airport (DIA)

- Take Interstate 70 West for about 2 hours (during good road and traffic conditions).
- Take Exit 167 (Avon / Beaver Creek exit).
- At the exit enter the roundabout and follow it to the left / south back under the freeway and continue straight through the next four roundabouts.

970-949-5071

Logic based on check-in location?



- At the last roundabout you will see signs for Beaver Creek Resort.
- At the Security Gate, advise them you are going to the Park Hyatt Hotel and they will give you a gate pass.
- Follow Village Road up the mountain.
- Turn Left on Offerson Road.
- Continue up Offerson Road a short way, then turn right on East Thomas Place.
- Should you need assistance please call East West Resorts at 970-949-5071.

#### Directions From Eagle County/Vail Airport (EGE)

- From the airport parking lot, turn left at the stop sign.
- Turn right at the next stop sign onto Highway 6.
- Continue through the town of Eagle, following the Interstate 70 East signs
- Take Interstate 70 East for 20 miles to Exit 167 (Avon / Beaver Creek Exit)
- From the off ramp, follow the signs through four roundabouts
- At the last roundabout, you will see signs for Beaver Creek Resort
- At the Security Gate, advise them you are going to the Park Hyatt Hotel and they will give you a gate pass.
- Follow Village Road up the mountain
- Turn Left on Offerson Road
- Continue up Offerson Road a short way, then turn right on East Thomas Place
- Should you need assistance please call East West Resorts at 970-949-5071

### HOUSEKEEPING

Logic based on property location and date of stay; summer vs winter policy

Complimentary "Tidy Housekeeping Service" is provided every other day during the winter at all East West Resorts properties except Arrowhead, The Ascent, Bachelor Gulch Road, Enclave Homes and Ridgepoint Townhomes.

Arrowhead, The Ascent, Bachelor Gulch Road, Enclave Homes and Ridgepoint Townhomes receive a complimentary Mid-Week Clean on stays seven nights or more.

- Tidy Service includes making of beds, fresh towels, removing trash, loading of dishwasher (but not unloading) and general tidying of the home.
- Mid-Week Clean includes changing of the bed linens and towels, removing trash, light cleaning of kitchen and bathrooms, loading of dishwasher (but not unloading), dusting and vacuuming traffic areas as needed.

Additional housekeeping such as "Daily Tidy Service" or additional "Mid-Week Cleans" are available for an additional fee. To request additional services, contact us at 1.800.235.3557, at least seven days prior to your arrival.

### CANCELLATION AND DEPOSIT POLICY

**Deposit:** 25% of the total vacation cost is due at time of booking.

**Final payment:** Due 14 days prior to arrival for all summer bookings, and by October 15 for all Holiday Season bookings. For all other bookings, final payment is due 30 days prior to arrival.

**Cancellations:** 20% of the deposit will be charged on cancellations requested more than 30 days prior to arrival during the winter, more than 14 days prior to arrival during the summer, and prior to October 15 for all holiday bookings. Cancellations made less than 30 days prior to arrival during the winter and less than 14 days prior to arrival during the summer will be charged the total vacation cost. For all holiday bookings, the total vacation cost will be charged on cancellations made after October 15.

### CONCIERGE

Contact our Concierge at (970) 790-2322 or [click here](#) to begin planning your Beaver Creek vacation today! We are happy to assist your family with dinner reservations, ski rentals, groceries, transportation or any other activities. Take advantage of this complimentary service to make sure you experience the best of Beaver Creek. We highly recommend advance reservations for all dining and activities. You should receive an email from [concierge@eastwestbeavercreek.com](mailto:concierge@eastwestbeavercreek.com) (at least 30 days) prior to your arrival. Please add this address to your safe senders list.

### THE CLUB AT ALLEGRIA SPA

As a rental guest of an East West Resorts' managed property, The Club at Allegria Spa located at the Park Hyatt is included in your stay. Your unique amenities include hot tubs, weight room, cardiovascular equipment and deluxe lockers. The Club's outdoor pool, sauna and steam room is an enviable and exclusive benefit! At check-in you will receive your Spa Passes, which must be shown at The Club's Front Desk for entrance. Please note that while you must be 16 years old to use The Club and Locker Rooms, children are welcome to use the outdoor pool and hot tubs. There is a family changing room with shower and restroom right by the pool. [Click here](#) for more information about The Allegria Spa. Additional fees apply for spa treatments, group classes, and Aqua Sanitas.

Replace spa with "Allegria Club"

### RENTAL DISCLOSURE

Please note that while we do our best to confirm the specific vacation home you originally reserved, in the event that the home is damaged, is rendered untenable, sells, or becomes unavailable due to circumstances beyond our control, Manager shall use its best efforts to find comparable alternative accommodations and Rental Guest shall be required to

manager shall use its best efforts to find comparable alternate accommodations and Rental Guest shall be required to pay all rent due hereunder.

PLEASE NOTE THAT ALL PROPERTIES ARE NON-SMOKING AND PETS ARE NOT ALLOWED.

### STAY CONNECTED



15 Highlands Lane, Avon, CO 81620  
Phone: 1.800.235.3557 Fax: 970.790.2320  
[www.eastwestbeavercreek.com](http://www.eastwestbeavercreek.com)

East West Resorts  
P.O. Box 5480 15 Highlands Lane Avon, CO, 81620-5480  
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